

# **WARRANTY**

## **FOR PENSOTTI STEEL PANEL RADIATORS**

This warranty extends only to the first retail purchaser of the radiator(s) and only for a radiator that has not been moved from its' original installation location.

**FIRST THROUGH TENTH YEAR:** Each Pensotti Steel Panel Radiator is warranted for 10 years from the date of installation against defects caused by faulty materials or manufacture.

The defective radiator may be replaced by a similar or technically equal radiator.

**EXCLUSIONS:** The liability of Granby Heating Products LLC shall not exceed the repair or replacement of the defective parts and does not include any cost for labor to remove and re-install the alleged defective part, transportation to or from the factory, or any other materials required to make the repair.

The warranty does not cover failures or malfunctions resulting from;

1. Failure to properly store, transport and install a radiator in accordance with all published information
2. Installer workmanship
3. Abuse, alteration, accident, flood, fire, negligence or act of god.
4. Improper or non-existent system water treatment
5. Improper cleansing and flushing of the heating system.
6. Freezing
7. Excessive water pressure
8. Incorrect system water Ph level in both treated and untreated systems
9. Excessive water velocity
10. Improper maintenance

### **LIMITATIONS OF WARRANTY:**

This is the only warranty given by Pensotti LLC. No one is authorized to make any other warranties on Pensotti LLC's behalf. This warranty is in lieu of all other warranties, expressed or implied, including but not limited to any implied warranties of fitness for a particular purpose or merchantability. Granby Heating Products LLC expressly disclaims and excludes any liability for consequential, incidental, indirect or punitive damages for breach of any expressed or implied warranty. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and by province.

### **WARRANTY CLAIMS:**

For proper warranty claims, contact the original installer with the following information;

1. Model
2. Proof of Purchase containing Model and Installation Date

The installer will notify the distributor from which the radiator was purchased for instructions regarding the claim. All alleged defective items must be returned through the trade channels and replacement items will, if warranty conditions are met, be provided by Granby Heating Products LLC through the distributor.